

MOHAMED AHMED ABDEL-MOHSEN

IT SYSTEMS ADMINISTRATOR

LOCATION	Cairo, Egypt
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TECHNICAL SCOPE

- Windows Server 2012-2022
- Active Directory and Group Policy
- DNS, DHCP, and domain services
- Sophos Firewall
- Windows and macOS endpoints
- Blade servers and render farms
- AWS Thinkbox Deadline
- Ticketing and IT asset management
- Secure data transfer and ingestion

PROFESSIONAL TRAINING

- CCNA Training
- MCSA Training
- Sophos Firewall Training

EDUCATION

Bachelor of Computer Science

Benha University
2018-2022 | Grade: Good (B)

LANGUAGES

Arabic	Native
English	Conversational

PROFILE

IT Systems Administrator with four years of experience maintaining secure, reliable infrastructure across creative production, telecom, and business environments. Experienced in Windows Server, identity services, networks, endpoints, firewalls, and high-demand render operations.

EXPERIENCE

IT Systems Administrator

NOV 2025-PRESENT

Vanilla Studio | Cairo

- Support 40 employees across 62 Windows and macOS workstations.
- Administer Windows Server, Active Directory, DNS, DHCP, and Sophos Firewall.
- Maintain 60 render nodes, servers, IT assets, and Thinkbox Deadline operations.

IT Specialist

DEC 2024-NOV 2025

Trend VFX | Cairo

- Supported endpoints, server services, domains, Group Policy, DNS, and DHCP.
- Monitored render jobs, diagnosed logs, and maintained render nodes and applications.
- Managed tickets, hardware assets, and secure production-data transfers.

FTTH Technical Support Specialist

NOV 2023-DEC 2024

Telecom Egypt | Cairo

- Troubleshoot DSL, fiber, and general network connectivity issues.
- Configured routers and access points and supported VIP customers.

IT Helpdesk Specialist

OCT 2022-OCT 2023

ElBaraka Trading Company | Cairo

- Resolved hardware, software, user-access, and network availability issues.
- Applied practical safeguards for business data, devices, and workplace systems.

OPERATIONAL APPROACH

- | | | | |
|----|----------------------------|----|--------------------------|
| 01 | Analytical troubleshooting | 02 | Service-oriented support |
| 03 | Clear prioritization | 04 | Detail and documentation |